The 2.5 out of a 3 yr paid subscription should be ample time to fix AN ISSUE. My careen path has been shunted you all can keep producing new features for other apps but can't fix the broken ones that you bill ppl for. 4 to 5 times over 2.5 years I get the some blah blah I will give it to my beekend support tear and will email you w/ a fix. Guess who never received an email w/ a fix? Utterly disheartened IS HOW I FEEL AFTER BEING LET DOWN, LEFT BEHIND, IGNORED, WHILE STILL PAYING FOR THE ONLY THING THAT REALLY BROUGHT ME SOME TYPE OF ENTERTAINMENT IN THIS GARBAGE AZZ LIFE. THERE IS ABSOLUTELY NOTHING I HAVEN'T DONE THAT YOU ALL HAVE SUGGESTED AND THAT I'VE TRIED ON MY OWN. I'VE DELETED CLOSED THE ACCOUNT SIGNED BACK UP BOUGHT ANOTHER SUBSCRIPTION, ERASED THE DATA I'VE DONE EVERY THING THAT I COULD POSSIBLY DO TO FIX THIS ISSUE WITH I THINK IT'S SAFE TO SAY AFTER 2 1/2 YEARS YOU ALL DON'T KNOW HOW TO FIX IT EITHER.